

Fig. 1

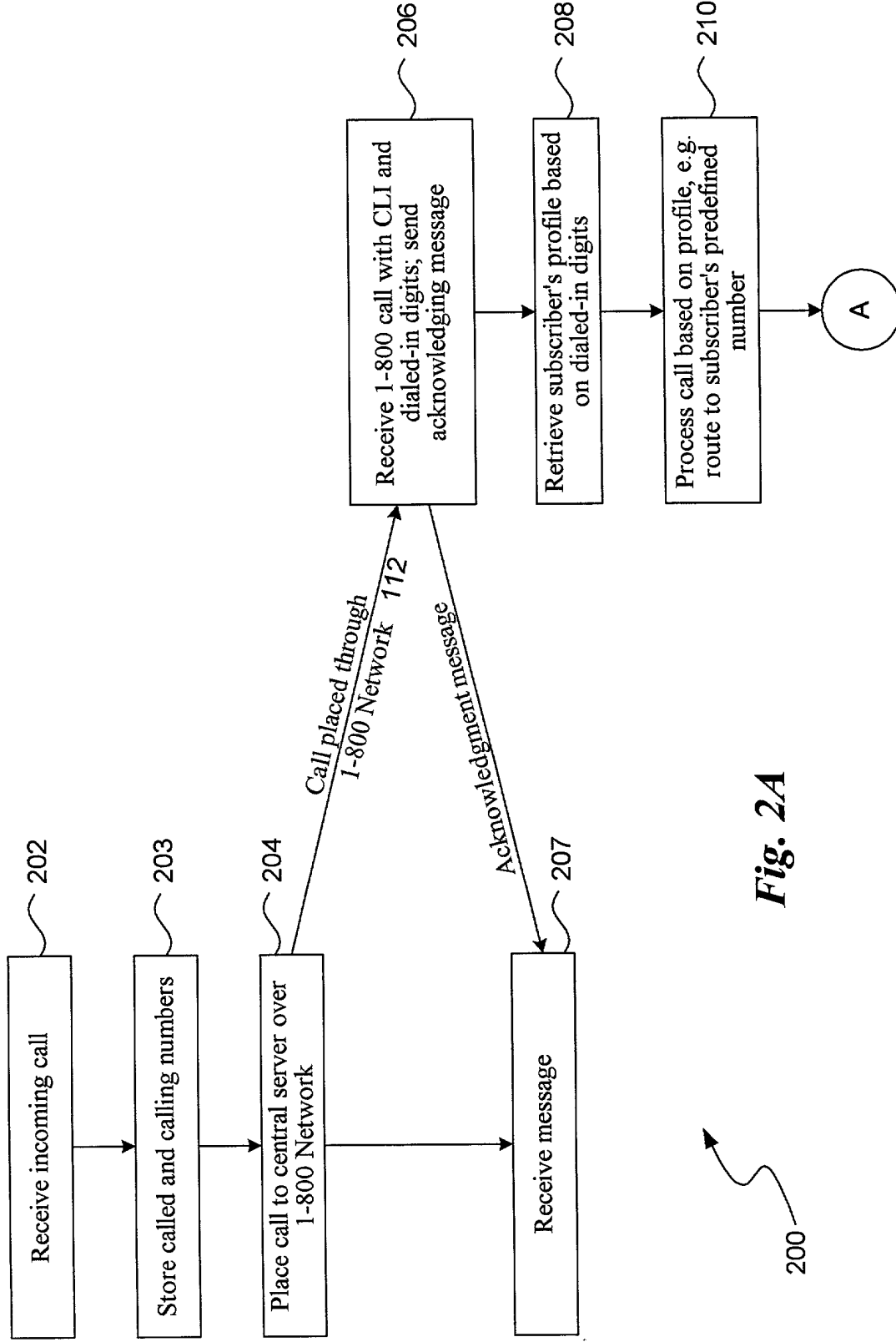


Fig. 2A

Local Controller 102

Central Server 114

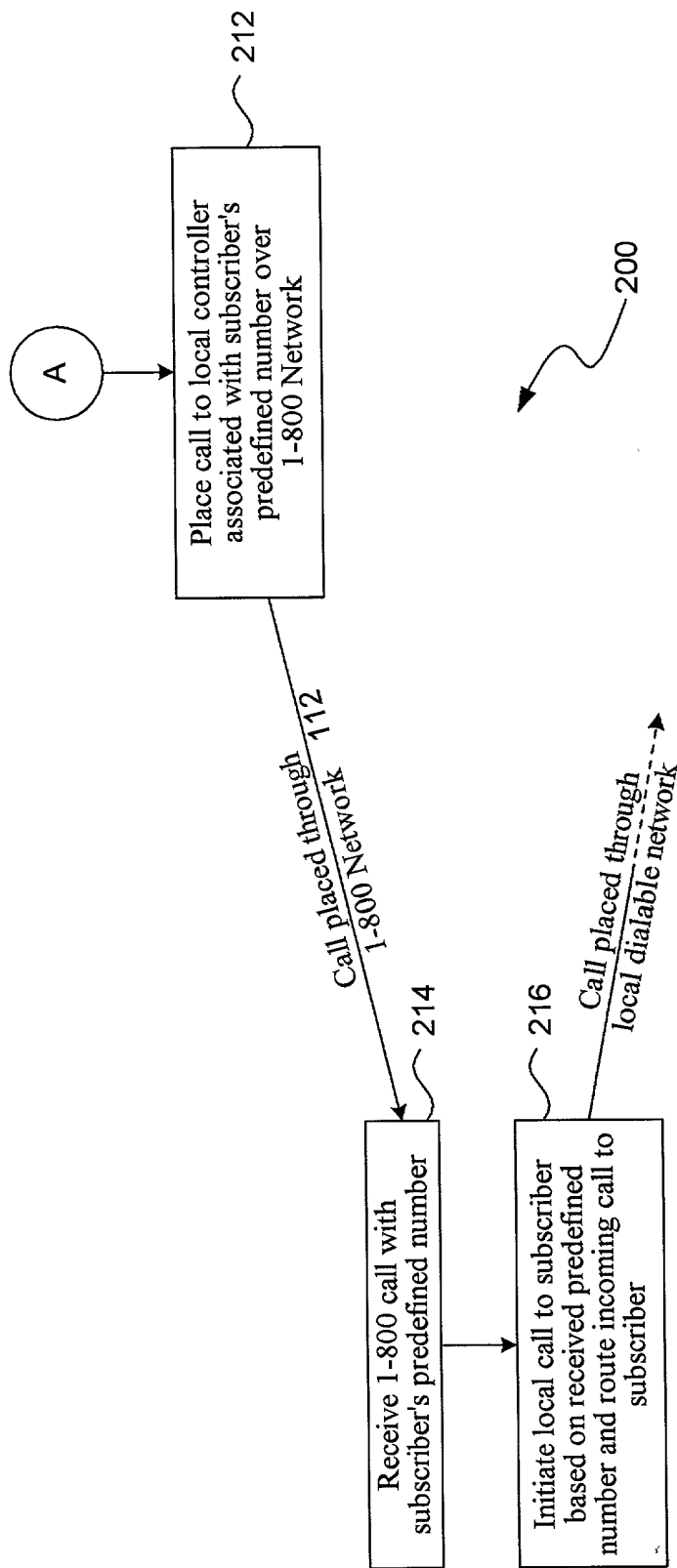


Fig. 2B

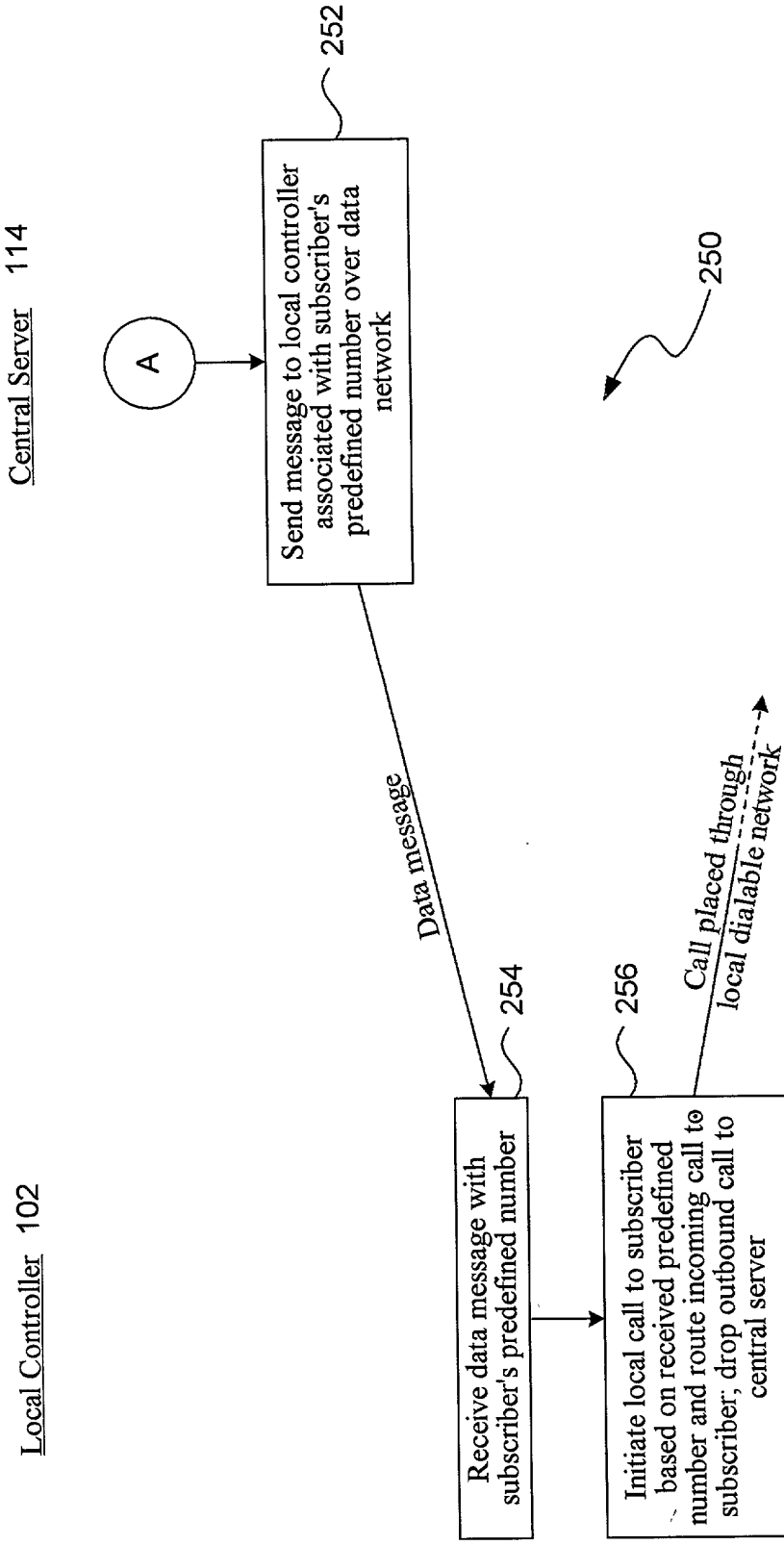


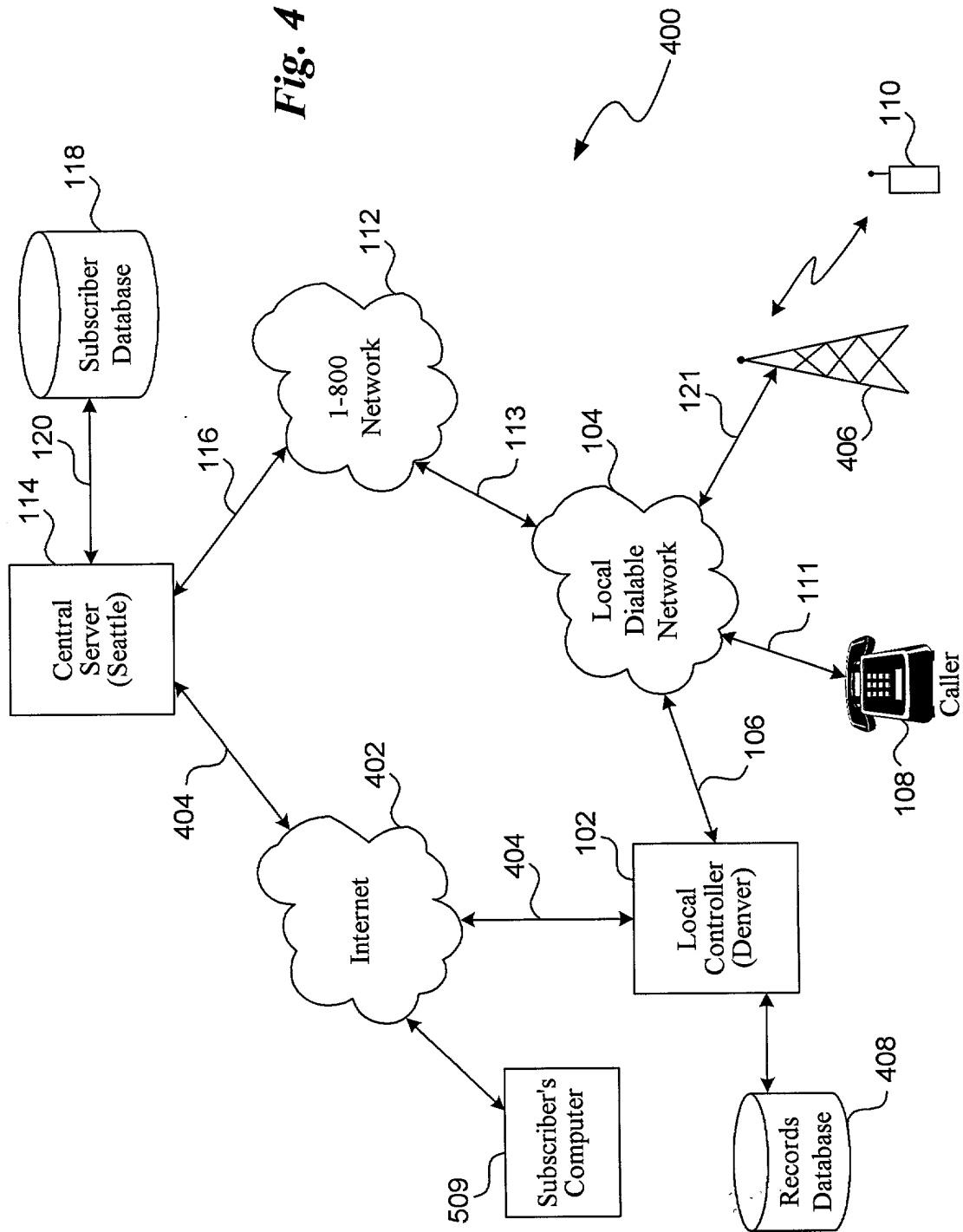
Fig. 2C

Local Denver Controller's 1-800 Number Record

Seattle Central Server's 1-800 Number	1-800-123-4567	302
NYC Central Server's 1-800 Number	1-800-456-7890	304
Airline's Domestic Reservations 1-800 Number	1-800-789-1111	306
Airline's International Reservations 1-800 Number	1-800-789-2222	308
Airline's Customer Service 1-800 Number	1-800-789-3333	310
Airline's Mileage Plan 1-800 Number	1-800-789-4444	312
Airline's Air Freight 1-800 Number	1-800-789-5555	314
Airline's Baggage Service 1-800 Number	1-800-789-6666	316
Airline's 1-800 Number	1-800-789-0000	318

300

Fig. 3



Local Denver Controller's Subscriber Record

Seattle Central Server's 1-800 Number	1-800-123-4567	302
NYC Central Server's 1-800 Number	1-800-456-7890	304
Seattle Central Server's Address	seattle@accessline.com	502
NYC Central Server's Address	nyc@accessline.com	504
Subscriber's Outgoing Voice Greeting	<.WAV file>	506
Subscriber's Primary Address	subscriber@acmeinc.com	508
Subscriber's Secondary Address	subscriber@ispinc.com	510
Subscriber's 1st Stored Voice Message	<.WAV file>	512
Subscriber's 2nd Stored Voice Message	<.WAV file>	514
Subscriber's 3rd Stored Voice Message	<.WAV file>	516

Fig. 5

500

0933897 04904
T06T20 268E2860

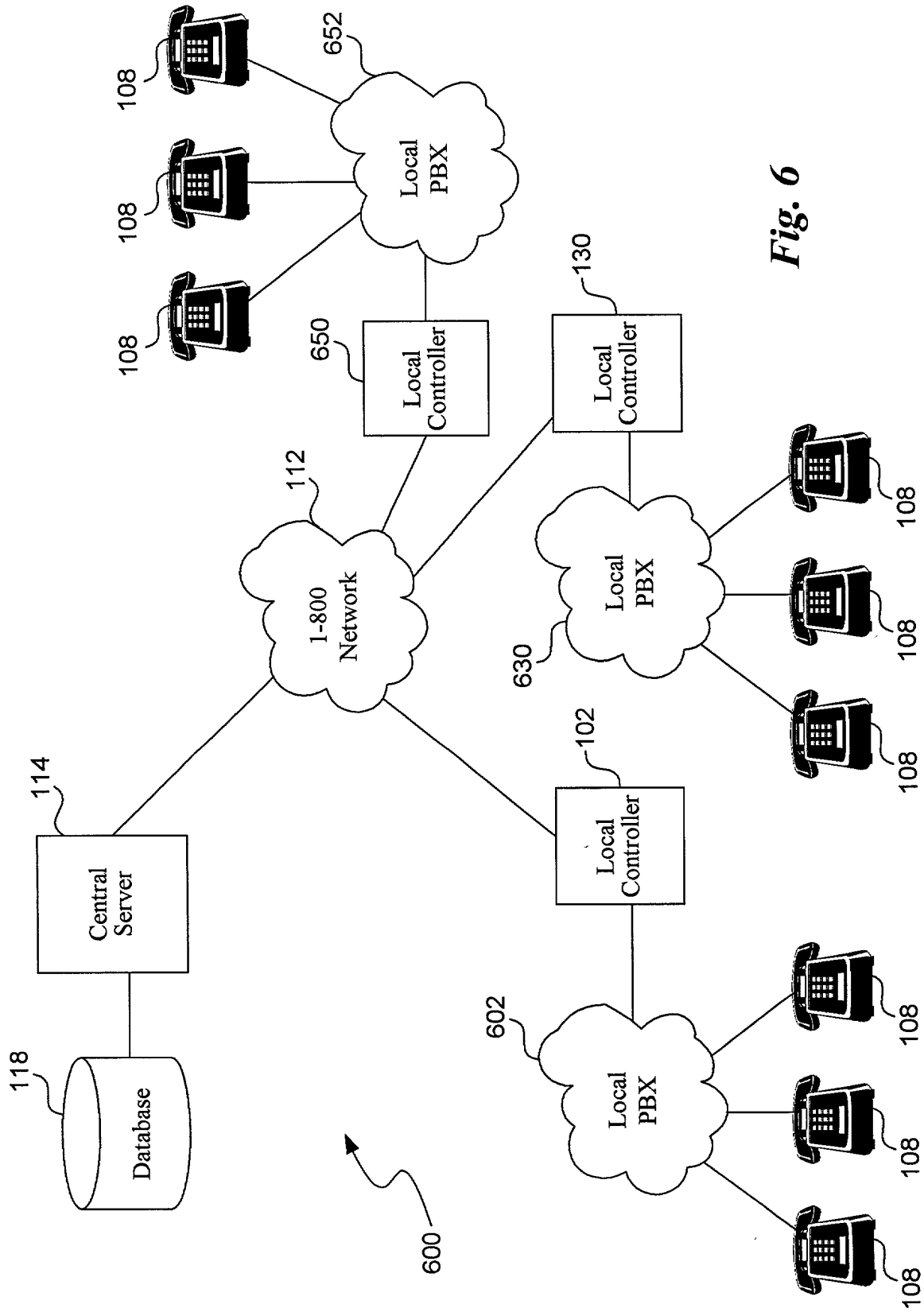


Fig. 6